

# MHIMA FALL 2011 NEWSLETTER

## President's Message

ISSUE: NOVEMBER 2011



Happy Autumn Everyone! It's another turn of the season and I think we had a really beautiful fall this year. I was only able to spend shortened periods of time at our fall meeting in Billings as well as the AHIMA meeting in Salt Lake City.

In Billings, we had a small group of individuals at our business meeting and I was very appreciative for the participation. We had a good discussion regarding the number of audits we are all facing. We also talked about ICD-10CM/PCS and sugges-

tions were made regarding how we might be able to educate our members. We are planning to have an ICD-10 Academy in Great Falls or Helena next fall. As we learn more information, we will certainly let the membership know.

I wasn't able to attend to National Convention due to a conflict in travel plans as I had to be in Kansas City for Cerner system review. I did, however, attend the House of Delegates meetings Saturday evening and all day Sunday with Jennifer and Jane.

October 2 consisted of half day strategic work sessions led by Glenn Tecker. Glenn Tecker is the Chairman and CEO of Tecker International, LLC. His company is an international consulting company that focuses on meeting the special needs of associations managing through change. There were 11 different topics that were split among the attendees who worked in groups to answer specific questions and brainstorm solutions that could be used to assist AHIMA in prioritizing and planning on how to lead our HIM Profession through critical issues over the next 2-3 years. The three of us all felt that this was a very rewarding session and another great way to network with our peers.

During the HOD business meeting, the House approved the following:

New [AHIMA Bylaws](#)

New [Code of Ethics](#)

Resolutions: [Diversity and Inclusion](#) and the [Health Information Management \(HIM\) Professionals Manage the Quality of Health Data](#)

The MPI resolution was withdrawn as there were several questions and issues that were brought up during the Best Practices/Standards meeting.

The House of Delegates approved and adopted a new set of [AHIMA Bylaws](#). Per AHIMA Bylaws the House of Delegates shall have a Speaker and Speaker-Elect. Voted by delegates only, the Speaker will serve as a member of the Board of Directors and chair the House of Delegates.

The AHIMA Foundation silent auction raised \$49,000 at National Convention. The jewelry that Montana donated went for \$175—thanks again to Mark Kroll for coordinating this gift for MHIMA!

Our annual Spring meeting will be April 21-23, 2012 at the Hilton Garden Inn in Missoula. Jane Schumacher will be coordinating the meeting this year and I know would love assistance from any of you who could help. Please email her at [jschumacher@sidneyhealth.org](mailto:jschumacher@sidneyhealth.org) if you are able to assist.

I hope you and your families have a wonderful holiday season and look forward to seeing you all here in Missoula in the spring!

Sincerely,

Patti Reisinger, RHIT, CCS

President's  
Message

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"Opportunity is missed  
by most people because  
it is dressed in overalls  
and looks like work." -  
Thomas Edison





*"The ones among  
you who will be  
really happy are  
those who have  
sought and found  
how to serve."*

*- Albert Schweitzer*



## MSU-Great Falls COT EDUCATION OPPORTUNITIES

### MHIMA Membership,

It is my pleasure to provide you some educational opportunities that may help you navigate through the new changes afoot in healthcare and healthcare delivery. I fully understand the need for completion of these educational opportunities without having to take time away from your work schedules. The following options can all be completed online from your home computer. MSU-Great Falls COT has the following offerings for busy schedules:

#### 1. ICD-10 Coding:

AHMS O94 ICD-10 Coding  
10 Week Course (CEs only – 3 CEs)  
Offered through our Outreach department  
Cost is \$300, plus \$40 eLearning fee

Offered through our Outreach department Basic understanding of diagnostic coding principles should already be established. The course requires interpreting ICD-10-CM coding and reporting guidelines to sequence and assign appropriate diagnostic codes for both inpatient and outpatient settings. Clinical information will be interpreted from brief case studies and progress to the use of a patient's complete health record. Students will also interpret ICD-10-PCS coding and reporting guidelines to sequence and assign appropriate procedural codes.

Students will also be introduced to health information systems and informatics concepts that their students will most likely experience in a clinical setting. Course content will focus on general HIT concepts, terminology and key health information systems as well as specific techniques for effective workflow analysis & redesign of work processes. Students will explore change management techniques critical to the success in transitioning from the paper-based health record to the electronic health record.

Registration Link: <http://outreach.msugf.edu/PDFs/Non-credit%20Registration%20Form.pdf>

AHMS 194 ICD-10 Coding  
Full Semester - (for credit only) 3 credits  
Offered through our Outreach department.  
Basic understanding of diagnostic coding principles should already be established. The course requires interpreting ICD-10-CM coding and reporting guidelines to sequence and assign appropriate diagnostic codes for both inpatient and outpatient settings. Clinical information will be interpreted from brief case studies and progress to the use of a patient's complete health record. Students will also interpret ICD-10-PCS coding and reporting guidelines to sequence and assign appropriate procedural codes.

Registration Link:

<http://outreach.msugf.edu/PDFs/PCE%20Application%20Oct%202011.pdf>

**MSU-Great Falls COT  
EDUCATION OPPORTUNITIES**

**2. Understanding Changes to the Electronic Health Record (EHR):**

**Option #1 – (not for college credit)**

AHMS 094 Workflow Analysis & Redesign

3 CEUs (10-weeks)

Offered through our Outreach department

Registration link: <http://outreach.msugf.edu/PDFs/WorkflowRedesignReg.pdf>

**Option #2 – (for college credit)**

AH 260 Workflow Analysis & Redesign

3 credits (10-weeks for Spring 2012)

Application to MSU-Great Falls COT: [http://www.msugf.edu/admissions\\_records/pdf/App%20Inside%209.30.11.pdf](http://www.msugf.edu/admissions_records/pdf/App%20Inside%209.30.11.pdf)

Registration for the course is by "Consent of Instructor".

Please contact Kate Peterson at [kathryn.peterson@msugf.edu](mailto:kathryn.peterson@msugf.edu)

Both of the above options cover the same material as outlined:

This course covers fundamentals of health workflow process analysis and redesign as a necessary component of complete practice automation. Process validation and change management are also covered to include workflow analysis and process mapping to support an EHR that will lead to quality and performance improvement.

I hope that by offering these educational opportunities, I can help the MHIMA membership better prepare for the changes ahead. The Coding Professionals will be affected by the change from ICD-9 to ICD-10 so it will be important to understand the changes and be able to work with the new classification system.

The EHR will touch the entire healthcare workforce in that your workflow processes may change with the addition of technology. The Workflow Analysis & Redesign offering will help healthcare professionals of all departments better understand just how this technology may change how you complete your job duties but also give you a better idea on how you can help "control" the changes so these changes will in fact improve upon how you complete your job tasks.

There are additional educational offerings available but I wanted to outline a couple that might be most beneficial to you right now. Please feel free to contact me with any questions or concerns. If I don't know the answers, I'll find someone at the College who can help!

Sincerely,  
Kathryn Peterson, RHIT  
[kathryn.peterson@msugf.edu](mailto:kathryn.peterson@msugf.edu)

**"Be a yardstick of  
quality. Some people  
aren't used to an  
environment where  
excellence is  
expected."  
— Steve Jobs**



**Congratulations to the following Montana individuals who have received certification through AHIMA in 2011!!**

Sunni Borghi	10/29/2011	RHIA	Nancy Nugent	1/20/2011	RHIT
Marcia Burgess	4/29/2011	RHIT	Melaine O'Keefe	1/22/2011	RHIT
Jonnie Cooney-Goddard	8/29/2011	CCS	Ashley Ozark	1/14/2011	CCA
Judi Corneliusen	3/3/2011	CCA	Ashley Ozark	9/24/2011	RHIT
Matthew Eby	5/3/2011	RHIT	Harvey Peterson	1/13/2011	CCA
Tina Forman	3/19/2011	CCA	Harvey Peterson	8/8/2011	RHIT
Vonda Hale	2/17/2011	CCA	Bethany Shaules	3/25/2011	CCA
Jan Kapptie	7/1/2011	CCA	Sonia Wiedrick	3/26/2011	CCA
Kristen Morgan	8/27/2011	CCA	Michele Wilcox	5/3/2011	CCA
Lori Niebaum	10/20/2011	CCA	Connie Zimmerman	9/7/2011	RHIT



**YOUR EXPERIENCE AND KNOWLEDGE**

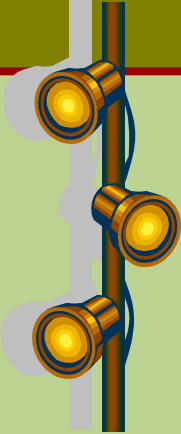
**MHIMA IS LOOKING FOR MEMBER VOLUNTEERS TO WORK WITH OUR BOARD OF DIRECTORS IN CHAIRING THE FOLLOWING COMMITTEES/POSITIONS:**

**CODING ROUNDTABLE  
MARKETING  
EDUCATION**

**THESE ARE VITAL COMMITTEES/POSITIONS FOR OUR ASSOCIATION. JOB DESCRIPTIONS CAN BE FOUND ON THE MHIMA WEBSITE AT**

**[HTTP://WWW.MONTANAHIMA.NET/MHIMA-JOB-DESCRIPTIONS.HTML](http://www.montanahima.net/mhima-job-descriptions.html)**

## Member Spotlight . . . . . Harvey Peterson, RHIT, CCA



After graduating from college in 1975 with a BS in Liberal Arts in History and Business I decided that I did not want to enter the white collar work force. I have always loved hard physical work, a loved to work with wood and have enjoyed remodeling a couple cabins around the Flathead Lake. When I was a senior in high school I wanted to work in the medical field but was scared away by the fact that chemistry and physics were required to get into any medical field.

In June of 2009, after working for 34 years for Plum Creek, they closed their doors for good. Six months before that I could see the writing on the wall so I started to do some research as to what I wanted to do. Two days after my release papers were signed I was in the Montana Job Service signing up for my new adventure of going back to school at the age of 56.

Never did I know what I was getting into, but I knew I wanted to try my hardest. In August of 2009, my first adventure into the unknown started at MSU-Great Falls and I entered the Medical and Billing Associate Degree program. During the next semester I decided to add on the Health Information Technology Associate Degree program as well. In August of 2010, I took on a third degree program called Health IT Professional Certification. In January of 2011 I sat for and pass the CCA certification. In May of 2011 I graduated from MSU-Great Falls and when reading the newspaper the next day it finally dawned on me that I was indeed the oldest graduate!! In August of 2011, I sat for and pass the RHIT exam and now the hard part was ahead of me. I am so grateful for the help and guidance that I received from classmates, instructors and my three advisors: Lynn Ward, Deborah Newton, and Kathryn Peterson. There three advisors were always there for me to help me when needed.

I was fortunate to attend a coding seminar in Billings, attend the MHIMA convention in Bozeman and also attend the MHA conference in Billings all within the past year. I am a member of AHIMA, AAPC, and AIHC and have enjoyed going to the Missoula AAPC chapter monthly meetings when I can. The networking and association with other members at these conventions and meeting was a valuable experience for me.

For the past two years I loved being able to become a stay at home dad, keep the house clean, do the dishes and laundry, and have dinner on the table when my wife came home from work. Actually it was like heaven on earth to me to be able to stay home after working 34 years in the wood industry.

Next came the hard part of searching for a job. I finally found the perfect place to work and that they felt they could give me a chance to prove I can do the job. I am currently the Medical Records Supervisor at Mineral Community Hospital and Tamarac Medical Clinic in Superior, Montana. I enjoy the hospitality that has been given me at this facility. They are all a great bunch of people to work for and they all are so helpful in this new field for me. I have appreciated the opportunity to know a lot of you HIM Directors or Medical Records Supervisors and hope to meet many more of you. The opportunity for me to learn and bounce ideas off each and every one of you is valuable to me

Last but not the least, my wife Kristine has been so supportive of my new career change as it has forced me to make a temporary residence here in Superior while she stay in Polson doing her job at Nursing instructor at SKC. I also have a 27 year old son Brandon and a 20 year old daughter Bryanna.

I look forward to working within the Montana AHIMA chapter and am looking forward to the spring conference in Missoula in April 2012. Hope to meet many more of you there.

. . . . .Submitted by Harvey Peterson, RHIT, CCA

**Payment Error Rate Measurement (PERM)-by Jennifer McManis**

Beginning October 1<sup>st</sup>, 2011 you may be receiving a request from A+ Government Solutions. They will be conducting an audit to ensure proper payments have been made. Do not confuse this request with a RAC request for Medicaid. The PERM audit is separate from the Medicaid RAC. Once you receive the request, you will have 75 days to respond and submit the records either electronically or in hard copy. If you do not respond to the request, it will be counted as an error. Often times these types of requests are not always directed to the person that is responsible to responding and delays may occur. Share this notice with anyone who may receive correspondence from Medicaid. Below is a link that will take you directly to the notice.

**New Eligibility Requirements for Certified Health Data Analyst (CHDA) & Certified Healthcare Privacy & Security (CHPS)-Jennifer McManis**

The following certifications have expanded the eligibility requirements to include RHITs. Beginning January 2012 RHITs will be eligible to test for the following certifications:

**CHPS applicants must meet one of the following eligibility requirements for the CHPS Examination:**

- Associate's degree and six (6) year's experience in healthcare privacy or security management
- **Healthcare information management credential (RHIT) and minimum of four (4) years of experience in healthcare privacy or security management.**
- Baccalaureate degree and a minimum of four (4 ) years experience in healthcare privacy or security management
- Healthcare information management credential (RHIA) and minimum of two (2) years of experience in healthcare privacy or security management
- Master's or related degree (JD, MD, or PhD) and two (2) years of experience in healthcare privacy or security management

**CHDA candidates must meet one of the following eligibility requirements for the Certified Health Data Analyst examination:**

Associate's degree and minimum of five (5) years of healthcare data experience

**Healthcare information management credential (RHIT) and minimum of three (3) years of healthcare data experience**

Baccalaureate degree and a minimum of three (3) years of healthcare data experience

Healthcare information management credential (RHIA) and minimum of one (1) year of healthcare data experience

Master's or related degree (JD, MD, or PhD) and one (1) year of healthcare data experience

**MHIMA Business Meeting Minutes September 22, 2011  
8:00 – 9:00 am**

**I. General Business/Consent Agenda**

- Introductions – members introduced themselves as the sign-up sheet was passed around.
- Business Meeting Minutes Approval – April 21, 2011
  - Minutes were approved.

**Budget Review 2011 – 2012**

- Budget was available for review. Graphs reviewed showed revenue exceeding expenses for the third year in a row. New budget reflects a gain as well.
- Patti reported AHIMA will be offering states the ability to use the AHIMA background for websites. By spring 2012 we should have more detail; this would result in additional savings.

**II. Environmental Scanning**

**Medicaid RAC**

- Medicaid RAC and PERM audits will begin October 1. Jennifer will write up info and forward to members with links.
- Payer audits  
Noridian is now looking and 1, 2 and 3-day stays for medical necessity. Vertebroplasty LCD is very detailed.
- ICD-10 CM/PCS &5010
- Workshop at this fall's MHA meeting was reported to be very good. There was a request to offer more at spring meeting.
- Patti is pursuing an I-10 Training Academy in Montana, possibly Helena or Great Falls for September or October 2012.
- People who have attended the training are eligible for discounts with training materials and are able to use those training materials for their own trainings.
- Send an email blast with AHIMA's ICD 10 training schedule.

**EHR: Meaningful Use, HIE, etc**

- Patti and Becci will provide "the top 10 questions to ask your facility" regarding meaningful use.

**III. Committee Updates**

**Fall Meeting summary**

- 35 registered for coding bonus and 26 for HIM.
- Brad Smith providing HIPAA Security session.

**Bylaws**

- AHIMA has a change being proposed at House of Delegates; this would create minor changes for Montana's bylaws.
- Spring Meeting summary - April 18 – 20, 2012 in Missoula with HFMA at the Hilton Garden Inn.

**V. MHIMA Business**

**Silent Auction** - Mark found a hand-made glass bead necklace and earring set for Silent Auction at Nationals.

**Strategic Plan**

- Patti reviewed the revised Mission, Vision, and Values statement. The potential of restructuring our committees to pattern the HOD team outline is being reviewed by Patti, Jane and Jennifer. The strategic plan is available on the website.

**Vacant Positions**

- The following current roles are vacant at the MHIMA level: Coding Roundtable, Marketing, Education, CEC, and CoP Facilitator.

**IV. AHIMA Business**

**HIT week**

- This will be the last year that AHIMA supports HIT week, will start a HIM professionals week in March 2012.

**HOD Action Items**

- AHIMA Bylaws Revision – will present to the membership at business meeting.
- Code of Ethics Revision – mainly restructuring, nothing to be overly concerned about. Will be presented to the membership at business meeting.

**House Resolutions**

- Resolution on Diversity and Inclusion – Patti and Jane found it a bit confusing, seems we already had one.
- MPI in an integrated Delivery System Resolution
- HIM Professionals Manage the Quality of Health Data Resolution

**Core Service Aware – MHIMA received 2<sup>nd</sup> place award.**

**Adjournment**

..... .submitted by Traci Waugh

## MHIMA MEMBERS – WE NEED YOU!

Are you interested in serving as a volunteer? We are always looking for members to join in our activities. It is a wonderful chance to network with your peers, meet new members, and get involved at our state level. Please consider volunteering and lending your expertise to make MHIMA the best ever.

### SO, COME ON – GET INVOLVED!

**Member Coordination** – includes activities such as nominations, awards and positive recognitions of our members.

**Governance** – includes activities such as our bylaws, policies and procedures, and job descriptions.

**Communications** – includes activities such as our newsletter, website and our community of practice

**Education** – includes activities such as the coding roundtable, spring and fall meetings, and our academic programs

**Public Relations** - includes activities such as marketing and community education on the PHR

**Advocacy** – includes activities such as legal and legislative affairs as well as e-HIM

(More information on all of these committees can be found on the Montana CoP.)

**Yes! I would be interested in participating in MHIMA’s future!**

**I want to volunteer with a project involving the following:**

- |   |   |
|---|---|
| <input type="checkbox"/> Advocacy                       | <input type="checkbox"/> Policies and Procedures    |
| <input type="checkbox"/> Nominating                     | <input type="checkbox"/> Coding Roundtable          |
| <input type="checkbox"/> Marketing                      | <input type="checkbox"/> Bylaws                     |
| <input type="checkbox"/> Job Descriptions               | <input type="checkbox"/> Newsletter                 |
| <input type="checkbox"/> Website                        | <input type="checkbox"/> CoP                        |
| <input type="checkbox"/> Spring Meeting                 | <input type="checkbox"/> Fall Meeting               |
| <input type="checkbox"/> Academic Programs              | <input type="checkbox"/> Member Retention           |
| <input type="checkbox"/> Member Recruitment             | <input type="checkbox"/> Positive Recognition       |
| <input type="checkbox"/> e-HIM                          | <input type="checkbox"/> Community Edu Campaign/PHR |
| <input type="checkbox"/> General, just get me involved! |   |

PRINTED NAME

CONTACT PHONE NUMBER

PLACE OF EMPLOYMENT

E-MAIL ADDRESS

Please e-mail completed forms to:

Jennifer McManis, RHIT

MHIMA Past-President

[JMcManis@bdh-boz.com](mailto:JMcManis@bdh-boz.com)



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*This ad is sideways intentionally.—paper scans faster in landscapes.*

# The Dragon Is In The Details!



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